

FACT SHEET

When Should I Use an Interpreter? How Do I Assess the Need for an Interpreter?

An interpreter should be used if:

- The service user's first language is not English/French and has a limited ability to speak, read, write, or understand the English/French
- A service user requests an interpreter
- A family member is offering to interpret for the service user but they also display limited English/French proficiency

For a detailed description of the assessment process in the Australian context, please refer to:

http://www.ceh.org.au/downloads/Language_Services_Good_Practice.pdf)

